



**LSI**  
 Logistics  
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**Logistics Solutions Provider  
 to  
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**iSupply software application - release advice - version 9.24.3.1**

**Prerequisites - iSupply**

iSupply version 9.24.2.1  
 Microsoft .NET Framework 4.0  
 Microsoft Report Viewer 2010 SP1  
 SAP Crystal Reports Runtime Engine for .NET Framework 4

**Prerequisites - iSupplyRF**

Microsoft .NET Compact Framework 3.5

**iSupply release and version details**

iSupply version: 9.24.3.1  
 Release status: General release  
 Applications released: iSupply, iSupplyWeb, iSupplyRF

**This release must be installed to the test environment and user acceptance tested before installation to the live environment**

**iSupply version 9.24.3.1**

**released 25/01/2018 (020552)**

**MSI path and name:**

**<http://www.lsi.net.au/files/versions/iSupply-9-24-3-1.zip>**

**SQL update scripts:**

**DB9-24-3-1.sql**

**Release inclusions and notes**

| Job-no | Code | Details/remarks   |
|--------|------|---|
| 020447 | LS   | RF Pick - Transfer product<br>Disable incorrect prompting of serial number during transfer product across IBNs<br>iSupplyRF |
| 020550 | RC   | Scan Pack > Consignment Note Entry<br>Ensure all fields are updated correctly after pack unit change<br>iSupply             |
| 020556 | PM   | Order Entry Enquiry - IBN Search<br>Include orders in-progress in the search by IBN function<br>iSupply                     |

**New maintainable settings**

| Setting | Details |
|---------|---------|
| None    | None    |

**Import/export file format changes**

| Transaction | Data fields |
|-------------|-------------|
| None        | None        |

**Notes**

None

## **iSupply install steps for this release when upgrading from iSupply version 9.24.2.1**

### **Preparation**

1. Ensure all users are logged out of iSupply and cannot log in.
2. Stop the eCS service on the server that runs it.
3. Stop any external processes that may access the iSupply database.
4. Make a backup copy of the iSupply SQL database.

### **Application server (x86)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-24-3-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-24-3-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.

### **Application server (x64)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-24-3-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-24-3-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.
7. NGEN iSupply Windows
  - 7.1. Place the files "ngen.exe" and "NGENiSupplyWindows.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply Windows\Client").
  - 7.2. Run the NGENiSupplyWindows.bat from command prompt as an Administrator
8. NGEN iSupply eCS Service
  - 8.1. Place the files "ngen.exe" and "NGENiSupplyeCSService.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply eCS Service\Client").
  - 8.2. Run the "NGENiSupplyeCSService.bat" from command prompt as an Administrator

### **Web server (x86)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-24-3-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-24-3-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Web server (x64)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-24-3-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-24-3-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Database server**

1. Run the following database update script(s) (using SQL Server Management Studio) to update the iSupply database: DB9-24-3-1.sql.

### **Finalisation**

1. Test run iSupply.
2. Start the eCS service on the server that runs it.
3. Start any external processes that may access the iSupply database.
4. Allow users to login to iSupply.