CUSTOMER SATISFACTION TRANSPORT QUICK RESPONSE DISTRIBUTION JUST IN TIME WAREHOUSING ENTERPRISE INTEGRATION	Lo So Inte	ogistics oftware ernational	Supply Chain	utions Provider to n Management Mobility Solutions ISV/Software Solutions Business Process and Integration	Suite 9.2, Level 1 Zenith Business Centre 6 Reliance Drive Tuggerah NSW 2259 Australia Tel: +61 2 4351 3500 Email: <u>support@lsi.net.au</u> Web site: <u>www.lsi.net.au</u> ABN: 33 414 337 680
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<u> Prerequisites - iSupply</u>				requisites - iSupplyR	
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Transaction	Data fields
None	None

<u>Notes</u>	
None	

# iSupply install steps for this release when upgrading from iSupply version 9.26.12.1

# **Preparation**

- 1. Ensure all users are logged out of iSupply and cannot log in.
- 2. Stop the eCS service on the server that runs it.
- 3. Stop any external processes that may access the iSupply database.
- 4. Make a backup copy of the iSupply SQL database.

#### Application server (x86)

- 1. Uninstall the currently installed iSupply Windows version via Control Panel.
- 2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
- 3. Install iSupply Windows 9-26-13-1.msi by running "setup.exe".
- 4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
- 5. Install iSupply eCS Service 9-26-13-1.msi by running "setup.exe".
- 6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service
- \iSupplyeCSService.exe.config" has been updated with the server and database names.

# Application server (x64)

- 1. Uninstall the currently installed iSupply Windows version via Control Panel.
- 2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
- 3. Install iSupply Windows 9-26-13-1 x64.msi by running "setup.exe".

4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.

5. Install iSupply eCS Service 9-26-13-1 x64.msi by running "setup.exe".

6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service

- $\label{eq:service} \ensuremath{\mathsf{viSupplyeCSService.exe.config}}\xspace \ensuremath{\mathsf{has}}\xspace \ensuremath{\mathsf{been}}\xspace \ensuremath{\mathsf{ubc}}\xspace \ensuremath{\mathsf{viSupplyeCSService.exe.config}}\xspace \ensuremath{\mathsf{has}}\xspace \ensuremath{\mathsf{been}}\xspace \ensuremath{\mathsf{ubc}}\xspace \ensuremath{\mathsf{ubc}}\xspace$
- 7. NGEN iSupply Windows
- 7.1. Place the files "ngen.exe" and "NGENiSupplyWindows.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply Windows\Client\").
  7.2. Run the NGENiSupplyWindows.bat from command prompt as an Administrator
- 8. NGEN iSupply eCS Service

8.1. Place the files "ngen.exe" and "NGENiSupplyeCSService.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply eCS Service\Client\").

8.2. Run the "NGENiSupplyeCSService.bat" from command prompt as an Administrator

# Web server (x86)

1. Uninstall the currently installed iSupply Web Services version via Control Panel.

- 2. Uninstall the currently installed iSupply Web version via Control Panel.
- 3. Install iSupply Web Services 9-26-13-1.msi by running "setup.exe".

4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.

5. Install iSupply Web 9-26-13-1.msi by running "setup.exe".

6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

# Web server (x64)

1. Uninstall the currently installed iSupply Web Services version via Control Panel.

- 2. Uninstall the currently installed iSupply Web version via Control Panel.
- 3. Install iSupply Web Services 9-26-13-1 x64.msi by running "setup.exe".

4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.

5. Install iSupply Web 9-26-13-1 x64.msi by running "setup.exe".

6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

# Database server

1. Run the following database update script(s) (using SQL Server Management Studio) to update the iSupply database: DB9-26-13-1.sql.

# <u>Finalisation</u>

- 1. Test run iSupply.
- 2. Start the eCS service on the server that runs it.
- 3. Start any external processes that may access the iSupply database.
- 4. Allow users to login to iSupply.