



## Logistics Solutions Provider to Supply Chain Management



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## iSupply software application - release advice - version 9.27.4.1

### **Prerequisites - iSupply**

Prerequisites - iSupplyRF

iSupply version 9.27.3.1

Microsoft .NET Compact Framework 3.5

Microsoft .NET Framework 4.0 Microsoft Report Viewer 2010 SP1

SAP Crystal Reports Runtime Engine for .NET Framework 4

## iSupply release and version details

iSupply version: 9.27.4.1

Release status: General release

Applications released: iSupply, iSupplyWeb, iSupplyRF

This release must be installed to the test environment and user acceptance tested before

installation to the live environment

iSupply version 9.27.4.1 released 28/09/2018 (020959)

MSI path and name: http://www.lsi.net.au/files/versions/iSupply-9-27-4-1.zip

SQL update scripts: DB9-27-4-1.sql

## Release inclusions and notes

Job-no	Details/remarks	
020955	RF	Consignment Details Entry - Orders mode Cater for despatching unpacked orders iSupply, iSupplyWeb

# New maintainable settings

Setting	Details	
None	None	

# Import/export file format changes

Transaction	Data fields	
None	None	

<u>Notes</u>			
None			

### Supply install steps for this release when upgrading from iSupply version 9.27.3.1

#### Preparation

- 1. Ensure all users are logged out of iSupply and cannot log in.
- 2. Stop the eCS service on the server that runs it.
- 3. Stop any external processes that may access the iSupply database.
- 4. Make a backup copy of the iSupply SQL database.

### Application server (x86)

- 1. Uninstall the currently installed iSupply Windows version via Control Panel.
- 2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
- 3. Install iSupply Windows 9-27-4-1.msi by running "setup.exe".
- 4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
- 5. Install iSupply eCS Service 9-27-4-1.msi by running "setup.exe".
- 6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service \iSupplyeCSService.exe.config" has been updated with the server and database names.

## **Application server (x64)**

- 1. Uninstall the currently installed iSupply Windows version via Control Panel.
- 2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
- 3. Install iSupply Windows 9-27-4-1 x64.msi by running "setup.exe".
- 4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
- 5. Install iSupply eCS Service 9-27-4-1 x64.msi by running "setup.exe".
- 6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service \iSupplyeCSService.exe.config" has been updated with the server and database names.
- 7. NGEN iSupply Windows
- 7.1. Place the files "ngen.exe" and "NGENiSupplyWindows.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply Windows\Client\").
- 7.2. Run the NGENiSupplyWindows.bat from command prompt as an Administrator
- 8. NGEN iSupply eCS Service
- 8.1. Place the files "ngen.exe" and "NGENiSupplyeCSService.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply eCS Service\Client\").
  - 8.2. Run the "NGENiSupplyeCSService.bat" from command prompt as an Administrator

### Web server (x86)

- 1. Uninstall the currently installed iSupply Web Services version via Control Panel.
- 2. Uninstall the currently installed iSupply Web version via Control Panel.
- 3. Install iSupply Web Services 9-27-4-1.msi by running "setup.exe".
- 4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
- 5. Install iSupply Web 9-27-4-1.msi by running "setup.exe".
- $6. \ Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.$

### Web server (x64)

- 1. Uninstall the currently installed iSupply Web Services version via Control Panel.
- 2. Uninstall the currently installed iSupply Web version via Control Panel.
- 3. Install iSupply Web Services 9-27-4-1 x64.msi by running "setup.exe".
- 4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
- 5. Install iSupply Web 9-27-4-1 x64.msi by running "setup.exe".
- 6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Database server**

1. Run the following database update script(s) (using SQL Server Management Studio) to update the iSupply database: DB9-27-4-1.sql.

# **Finalisation**

- 1. Test run iSupply.
- 2. Start the eCS service on the server that runs it.
- 3. Start any external processes that may access the iSupply database.
- 4. Allow users to login to iSupply.